



**LABEL  
LINE UK™**  
SUPPORT & MAINTENANCE



**LABEL LINE UK LTD**

UNIT 10, WEBBER ESTATES, WEBBER ROAD, KNOWSLEY INDUSTRIAL PARK, L33 7SQ

T: 0151 546 2222 F: 0151 546 0814

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## ABOUT US

Established in 2008, Label Line UK has over 40 years of technical expertise of working with the leading manufacturers of label printers. We offer a wide range of products and services that cover any requirements you may have, such as thermal printer and date coding repairs, new and refurbished equipment, service/preventative maintenance contracts and consumables (print heads, ribbons, label etc.), we also supply new and refurbished scanners & PDAs, print and apply systems, label applicators and SICK sensors. We aim to provide a high quality of service to ensure that whatever your requirement, we can support and supply whatever you need in the fastest most effective way.

Some of the industries we cover are Food, Retail, Healthcare, Pharmacy, Packaging, Logistics, and Electronics.

## POSITIVE

Our team has extensive product knowledge, thus meaning they can help you to choose the right equipment for the job.

## SWIFT

We make every effort to supply in no longer than 48 hours, allowing you a quick turnaround on any orders.

## CONSISTENT

Through strong partnerships with manufacturers and resellers, we provide a consistent service, along with reliable repairs. Our standards of customer service are second to none.



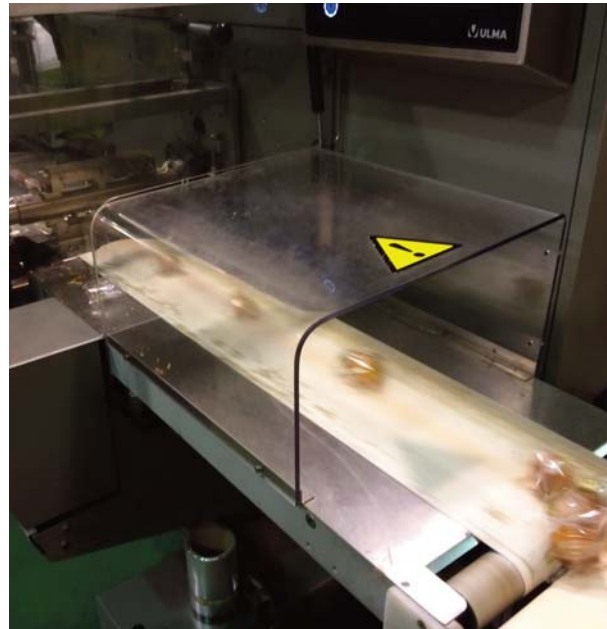




## SERVICE AND MAINTENANCE

Whether you require a full service and maintenance contract, a breakdown callout, service agreements or even a specified number of scheduled or unscheduled visits, we can find the most beneficial option for you. If you are looking for reliability, we can also offer a complete site survey to ensure that the specific requirements per printer are met and to also ensure we keep the exact information regarding your printing machines.

Whether you require a full service and maintenance contract, a breakdown callout, service agreements or even a specified number of scheduled or unscheduled visits, we can find the most valued option with us. If you are looking for reliability, we can also offer a complete site survey to ensure that the specific requirements per printer are met and to also ensure we keep the exact information regarding your printing machines.



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## BREAK DOWN CALLS

If you are based on mainland UK, our fully trained engineers will be able to respond within the standard 8 hours to any breakdown call you could be in need of. Upon receipt of a telephone call or email, you will be informed of whom the attending engineer is and the expected time of arrival.

We strive to fix your equipment on the first visit, but in the event on this not being possible, the engineer will inform you of the next steps to follow and available options.

## RETURN TO BASE SERVICE

If you prefer to use an Ad-hoc repair service, with our team of engineers and technical experts we can offer a fast and efficient service to ensure your repairs are completed within our standard turnaround time. Are you also looking to support and maintain your obsolete models? No issue, only solutions, a large range of parts for most common manufacturers are stocked in our premises.

### HOW DOES IT WORK?

- Step 1:** Send us your defective machinery for an initial inspection.
- Step 2:** You receive a complete report of findings with a detailed pricing.
- Step 3:** Upon receipt of authorisation to proceed, your machinery is repaired and return to you as soon as possible.

Our repair services are charged per hour and most repairs are carried out within 2 to 3 hours. In comparison to other repair services you can save up to 40%.



## REPAIR OF SICK SENSORS SERVICE

Sensors are vital for your production line, which is why we have now developed a new repair service.

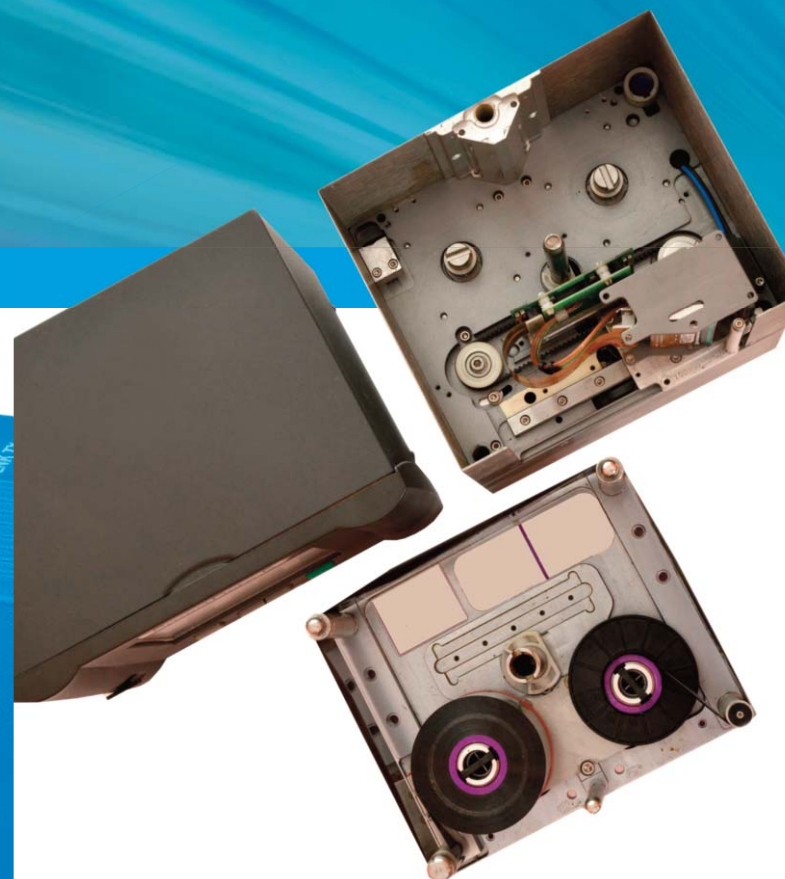
If you require any repairs, send your device to our head office and we will carry out a free evaluation. Once diagnosed, we will follow with a quotation for the repair. If beyond economical repair, there are no fees to be paid.

### HOW DOES IT WORK?

**Step 1:** Send us your equipment for a free evaluation.

**Step 2:** You receive a fixed price for the repair.

**Step 3:** Upon receipt of authorisation to proceed, your machinery is repaired and return to you as soon as possible.



## PRINT & APPLY: P100

If you need to print and apply labels or barcodes to supermarkets' specifications, the P100 is perfect for you.

The benefit of this system is to apply your labels while keeping your lines running at peak efficiency. Reliable, high performance and easy to use ensure you the best value.

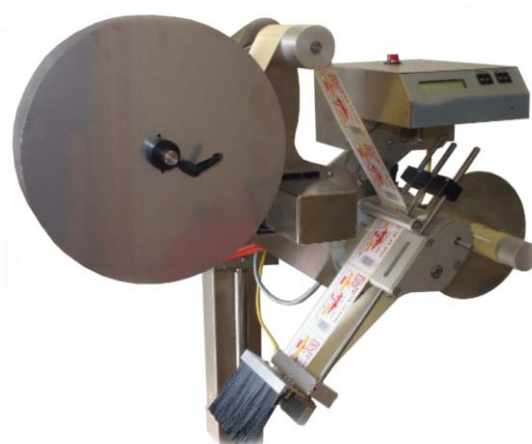
The integral print engine can print thermal transfer or direct thermal labels with all of the industry standard barcodes, text and graphics. The applicator can apply the labels to cartons, either on one side or to both the side and end of the carton. This machine is also available in top and bottom application.

## APPLICATOR: P140

Applying pre-printed labels to your products is not a problem for the P140. A simple design means fewer components and greater reliability, thus the machine allows you to apply labels simply and inexpensively. The P140 is ideal for high-hygiene sites, such as pharmaceutical or food plant.

### HOW P140 CAN BENEFIT YOU?

Designed for 24/7 factories, the machine allows you to apply rolls of labels at speeds of up to 100 products per minute.



### DISCOVER THE NEW CODING MACHINES BY MARKEM IMAJE, THE X40 AND THE X60:

You want to produce cost-effectively while integrating respect for the environment? The Smartdate X40 is perfect for you. Through a transparent, advanced coding solution including long term cost control, panel conscious design, greater uptime, and increased performance on the line even in harsh environmental conditions.

The X60 is designed for the most demanding industries. It allows you high-volume applications and delivers high resolution thermal transfer printing at ultrafast speeds. Its long-life thermal can print more than 350 packs per minute.

## CODING MACHINES

Coding machines are now the standard in terms of product marking. It applies bar codes, date codes and other variable or unique information to a package or transit container.

You can find main manufacturers such as Markem or Ice/Videojet in our product range, but also other coding machines such as Allen Coding, Domino and Jaguar.

For example the Smartdate Series (Markem Imaje) deliver high quality printing on flexible packaging films foils and labels for continuous and intermittent operations, at the fastest print and acceleration / deceleration speeds. You could also find no longer available models, such as SmartDate 2, 3 and 5 in our unique refurbished offer.



## THERMAL LABEL PRINTERS

We can offer any thermal label printers you require, from Zebra, Toshiba, Cab, Sato, Intermec, TSC and Datamax to name a few. Depending on whether you need a desktop printer or an industrial printer, you can find it in our large range of thermal printers.

It is essential to make the right decision in accordance with your needs; our team of experts and engineers are here to assist you in your choices.



# CONSUMABLES

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## SCANNERS & PDAS

Scanners and PDAs are fundamental for your product identification and traceability. They can also help you with your work flow and as a result increase your productivity.



## BARCODE SCANNERS

From handheld barcode scanner to rugged industrial scanner, you can find all the main brands such as, Motorola, Honeywell and Datalogic, Sick and many more on our website. Our technical team would help you to choose which model is suitable for your activity.

## RUGGED PDAS

It is essential that if you are working within an industrial or outdoor environment that you use a rugged PDA. PDAs are now designed to be more robust and powerful to meet the challenges impose by your demanding environment.

### SOFTWARE

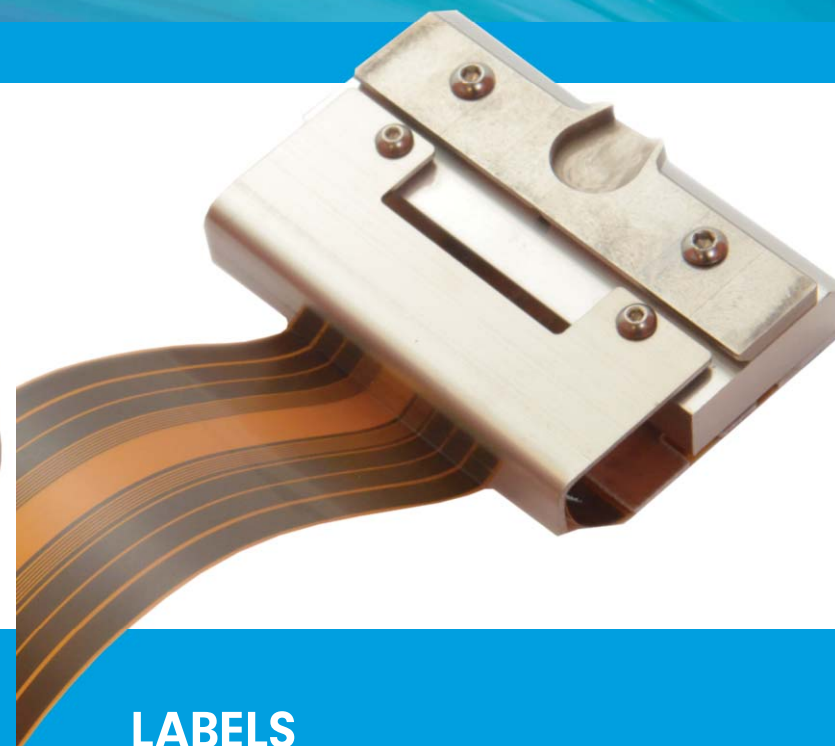
Whether you need to design and print address labels for your small business or thousands of inventory labels for a multi-site warehousing plant, we can help you find the best solution for your business.

Tell us what you need and we will be more than happy to guide you through the choosing process. Comparing all your options, from our preferred BarTender software, to any other brand you may require.



## PRINT HEADS

As an independent re-seller, we can offer any print head at the best value for money. A wide range of print heads for all kinds of printers are stocked in our premises.



## LABELS

The quality of your labels is paramount, since it can affect your printer performance. Label Line UK provide you with high quality labels at great value. We can supply either blank, pre-printed and colour washed labels. A team of experts can advise you in what label you would need for your printer to ensure that you get a crisp and good quality finish.

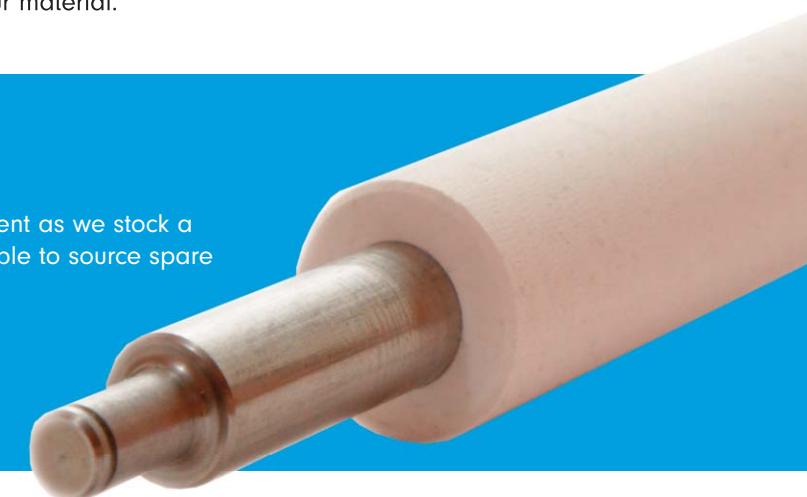


## RIBBONS

It is essential to choose the right thermal transfer ribbon grade for your printer. Having the right ribbon and the correct printer setting would ensure that you get the best print quality and durability from your thermal printer. We allow you to test the ribbons first by sending you some samples, before you commit to an order. You can find a wide array of ribbons: wax, wax resin, and resin ribbons. These are available in all different colours and grades depending on your material.

## SPARE PARTS

We can still supply, support and maintain obsolete equipment as we stock a large range of parts for most manufacturers, and we are able to source spare parts to carry out repairs with a fast turnaround.





# SELL YOUR EQUIPMENT

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# TESTIMONIALS



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If you have any thermal or label printer that you are not using anymore then we might be interested.



GET A QUOTE



SHIP YOUR ITEM



GET PAID



"The efficiency with which calls are dealt with, and the speed at which the goods ordered are delivered, prompted me to try your cassette/printer repair service and I can honestly say that, again, the "turn-around" on these – not to mention the very reasonable pricing for the repairs – is very impressive indeed!"



"I have found your service to be second to none. Every repair is treated with the upmost of care and dedication. You are always keen to go the extra mile when it comes to accommodating our rather severe lead times and requests"



"The service I have received is extremely professional and courteous."



"No-one we looked at offered us exactly what we required, however one, Label Line UK, stood out as being the most flexible whilst still being competitive on price."

